SPOKANE COUNTY FIRE DISTRICT 8

Standard Operating Procedures

110.04.01 EMS INCIDENT REPORTS



Adopted: 10/03/17 Reviewed: 11/09/22 Revised: 11/09/22

Approved:

Purpose: To ensure EMS Incident Reports are completed promptly and accurately.

References: Spokane County EMS and Trauma Care Council Operating Procedures-

General Guidelines G3-G4

Health Insurance Portability and Accountability Act (HIPAA)

Procedure:

The EMS Incident Report is essential for maintaining complete and accurate information related to patient care. For these reasons the EMS report must be completed promptly and accurately.

The Fire District utilizes Electronic Patient Care Records (EPCR). Paper PCR's are only to be used as a backup in case of an EPCR system failure. EPCR's must be completed once the system is back online.

- 1. Incident Numbers and Times.
 - a) Dispatch will generate the incident number, date and times.
- 2. Completion of Reports.
 - a) It shall be the responsibility of the EMS provider that provides patient care to complete the incident report. All patient information shall be entered into the EPCR.
- 3. Computer Entry.
 - a) All EMS incident reports shall be entered into the District's electronic reporting software program.

Failure to complete an EMS Incident report by the completion of the shift may result in disciplinary action.

- 4. Patient Care Report.
 - a) A Patient Care Report will be completed on all EMS incidents. The patient narrative portion will use the approved Spokane County EMS protocol format. The patient narrative will be written in the patient care section of the report.
- 5. Disposition of Notes, Patient Information & Documents Collected On-Scene.
 - a) At the conclusion of completing reports, all notes, patient information, and documents collected at the scene will be disposed of.

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- i. All other information and documents should be shredded when the report is completed. The shredded documents will be placed in the normal trash container.
- b) All pertinent information such as EKG/Patient Refusal hard copy form will be scanned or a picture will be taken using District owned device and attached to report.
- 6. Quality Control.
 - a) The Chief responsible for EMS or his/her designee will perform routine quality assurance checks of the data entered into the reporting system. These checks shall be performed as needed to ensure reporting accuracy.
- 7. Incident Roster.
 - a) An Incident Roster shall be completed for Incident Reports per S.O.P. 90.02.01. The incident roster shall be entered into the reporting program.
- 8. 820 Response.
 - a) The on-duty 820 officer responding to the incident shall be entered into the reporting program if applicable, by the individual entering the report.
- 9. Confidentiality.
 - a) All information contained on the EMS Incident report is confidential and the information shall not be shared with the public, media or individuals not associated with the reporting process.
- 10. Request for Reports.
 - a) All requests for copies of an incident report will comply with the District's Access to Public Records policy.
- 11. Filing.
 - a) Computer data shall remain on the system for three years then data shall be moved to an archive file on permanent media and stored for not less than ten years.

Appendix A: Cancel / Refusal Information Form.

GUIDELINES

Spokane County Revised 8/04

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Approved: 2

Patient Refusal of Treatment/Transport					
CALL IDENTI					
Patient Name			Age		
Call location		Date T	imeUnit#	Agenc	y Run #
PATIENT ASS	SESSMENT	Chief Complaint			
VITAL SIGNS	BP	Pulse	Resp		
Oriented to:	Person	Place	Time	Situation	
GENERAL ASSE	SSMENT				
Further harm	ment/ambulance tra	unsport needed : medical evaluation/treatmen te could be hazardous in ligh		njury	
Patient refuse	d ambulance transpo				
Released in ca Released in ca	y private vehicle. re or custody of self	tive or friend. Name:			
	-	Agency Na	ame	Name of Responsib	ole Individual
PATIENT INSTR		follow up with his/her physic	ian if condition persi	sts or worsens	
The evaluation and doctor. By signing comprehend the po- refusal, that you do their agents and do	I / or treatment prov this, you indicate the otential consequence of forever release and thereby covenant ar	ald be read to the pati ided to you by the EMS provant you understand the nature is of this refusal. And that you I give up any claim, demand and agree to hold such persons in compliance with this refu	viders is not a substitute of the proposed care ou further attest that y or action against all is harmless from any or	and transportation ou are competent as Emergency Medica slaim, demand, loss	and that you fully nd authorized to make said al Services personnel and , or action for any alleged
Patient signature		Print patient name		Date	Time
Surrogate signature		Print surrogate name	Print surrogate name		Time
Witness signature		Print witness signatu	ire	Date	Time
EMS personnel sig	mature	Print EMS Personne	l Name	Date	Time

Please Forward to Administration