# TABLE OF CONTENTS

**MISSION AND VISION** .................................................................................................................. 2  
**VALUES** ...................................................................................................................................... 3  
**MESSAGE FROM THE FIRE CHIEF** ......................................................................................... 4  
**DISTRICT OVERVIEW** .............................................................................................................. 5  
**STATIONS** .................................................................................................................................... 6  
**ORGANIZATIONAL CHART** ...................................................................................................... 8  
**OPERATIONS** .......................................................................................................................... 9  
**2014 ALARM NUMBERS** ........................................................................................................ 11  
**TRAINING AND SAFETY** .......................................................................................................... 15  
**PUBLIC EDUCATION AND FIRE PREVENTION** .................................................................. 16  
**SUPPORT SERVICES** ............................................................................................................... 17  
**FIRE DISTRICT 8 IN ACTION** ..................................................................................................... 18
MISSION AND VISION

MISSION

Protect-Serve-Educate

VISION

- Share information through increased communication to the public in order to create a more community focused organization and improved public confidence
- Deploy resources effectively to deliver highly trained and qualified personnel
- Maintain effective business practices to remain excellent stewards of public funds through intelligent fiscal decision-making
- Exceed safety standards for tools, equipment, technology, and facilities
- Strengthen internal department relationships through enhanced communication (interpersonal), and strong teamwork
- Maintain a strong volunteer system through active recruitment, recognition and incentives
- Cultivate and strengthen relationships with other public agencies
- Cultivate a strong emergency medical service delivery system
- Strengthen the agency through support, trust and empowerment of its employees
- Promote highly trained personnel through professional development.
VALUES

- Responsible decision making and demands high ethical standards
- Personal and professional accountability at all levels of the organization
- Showing courtesy and respect to every customer that we come in contact with both Internal and External.
- Each member’s experience, knowledge, competency, cooperation, and positive attitude
- The importance of maintaining equipment and facilities at optimum levels
- Honesty, integrity and leadership in all members
- And appreciates the dedication and commitment of all members
- And respects the customer’s opinions, feelings, diversity, and feedback
- The integrity of the chain of command
- The required time and tools to effectively and efficiently do our jobs
- The importance of balancing individual and family needs with the growth and needs of the district.
MESSAGE FROM THE FIRE CHIEF

On behalf of the Board of Fire Commissioners and the members of Spokane County Fire District 8, it’s my pleasure to present the Fire District’s 2014 Annual Report. 2014 was another year of exciting challenges and outstanding service from our dedicated members: paid and volunteer. Once again, we saw a large increase – over 23% - in fire and medical emergency calls, for a total of 2,069 responses. Part of this increase can be attributed to our implementation of a groundbreaking automatic aid agreement with the Spokane Valley Fire Department. This agreement allows dispatchers to send the closest fire unit to emergency calls, regardless of which fire district the emergency is in. Thanks to the success of this agreement, we expect to initiate a similar one with the Spokane Fire Department in 2015.

I am proud of the work we accomplished in 2014, which was largely guided by the strategic plan our members and the community created. In addition to responding to fire and medical emergencies, our members provided numerous CPR classes, educational station tours, and wildfire defensible space assessments to the community. We raised thousands of dollars for Muscular Dystrophy and Toys for Tots. We had the pleasure of attending several neighborhood picnics and school events. Our members completed thousands of hours of continuous, ongoing training. And finally, we enhanced our communication with the community through a revised website and newsletter.

All of us at Fire District 8 are grateful for your continued support. Thanks to your support, we are able to respond immediately from staffed fire stations, reaching most locations of our large District within ten minutes. In fact, our crews are able to reach most emergencies within five minutes or less because of the round-the-clock staffing you support.

Financially, revenue projections are still below previous years, while operating costs have continued to climb, strongly challenging our ability to maintain service levels. Property values within the district – the basis for our revenue collection - declined sharply as a result of the Great Recession. The economic recovery has been slow at best and property values are still below where they were prior to the recession. We have struggled to provide constant service even with our reliance on volunteers, labor concessions, deferred replacement of equipment, deferred maintenance of facilities, and cutbacks in our operating budget.

I know from the many grateful and kind comments we receive on our customer survey cards that our members are continuing to provide prompt, life-saving service to you, our neighbors and customers. With your support we will continue to do so to the best of our abilities in the future.

In closing, I want to wish you a safe and enjoyable 2015. If you have any questions about our service, or suggestions about how we can serve you better, please feel free to contact me.

Warm regards,

Tony

Tony C. Nielsen, MA, EFO, CFO
Fire Chief
Spokane County Fire District 8 provides a full range of services that include fire suppression, emergency medical services, fire prevention, education and investigation, and associated support and maintenance services to our 20,206 citizens in a 110 square mile area in south Spokane County. Fire District 8 members responded to 2,069 incidents in 2014 from four fire stations located in the Moran, Valleyford, Ponderosa, and Saltese areas. Each station is staffed twenty-four hours a day with a combination of career, part-time, volunteer, and resident volunteer personnel.

The Moran Prairie (Station 81) and Ponderosa (Station 84) fire stations are staffed with three personnel at all times; one of which is a Firefighter/Paramedic. The Valleyford (Station 82) and Saltese (Station 85) fire stations are staffed with two personnel each; all trained to the level of Firefighter/EMT at minimum. Firefighter/Paramedics are available for response District-wide to ensure citizens receive the highest level of care possible.

The citizens of Fire District 8 elect a three-member Board of Fire Commissioners to govern the organization, each of whom is elected to serve a six-year term. The current Board consists of Board Chair Chuck Vyverberg, Commissioner Lee Boling, and Commissioner Andy Rorie.

In 2014, the General Operating Budget for Fire District 8 remained relatively flat from 2013 at $4.8 million dollars, while requests for service increased 23 percent. This revenue is derived primarily from property taxes, which are currently levied at $1.50 per $1,000 of assessed property valuation. Additional funds come from an EMS levy that is set at $.50 per $1,000 of assessed property valuation.

During 2014, Fire District 8 received a re-rate from the Washington Survey and Rating Bureau, and it was determined the agency would continue to enjoy a Fire Protection Classification of 5. The Fire Protection Classification rating, which helps determine insurance rates for residential and commercial properties, is derived from several factors including, but not limited to, fire station location, staffing, and water supply.
Station 81-Moran Prairie
6117 S. Palouse Highway

Station 82-Valleyford
12100 E. Palouse Highway
Station 84-Ponderosa
4410 S. Bates Road

Station 85-Saltese
3324 S. Linke Road
DISTRICT ORGANIZATIONAL CHART

Citizens of Fire District 8

Board of Fire Commissioners
Position # 1: Andy Rorie
Position # 2: Lee Boling
Position # 3: Chuck Vyverberg

Fire Chief
Tony Nielsen

Assistant Fire Chief
Greg Godfrey

Administrative Assistant
Carol Trescott

Office Assistant
Sherry Urban

Medical Services Officer
Tom Chavez
Physician Advisor
Michael Metcalf, M.D.

Firefighter/Maintenance Technician
Mike Grytdal

Division Chief
Training/Safety
Tom Hatley

Division Chief
Fire Prevention/Public Education
Marty Long

Division Chief
Support Services
Chris Wyrobek

Volunteer Captain
West Battalion
Jeff Sevigney

Volunteer Lieutenants
West Battalion
Dave Cleary
Mike Hause
Joe St. John

Volunteer Firefighters
West Battalion

Captain
A-Shift
Todd Wood

Lieutenant
A-Shift
Derrick Kern

Career, Resident, Part-Time Firefighters

Captain
B-Shift
Jeff Wainwright

Lieutenant
B-Shift
Steve Bailey

Career, Resident, Part-Time Firefighters

Volunteer Captain
East Battalion
Mike Lamb

Volunteer Lieutenants
East Battalion
Dave Simboli

Volunteer Firefighters
East Battalion

Support Services Volunteers

Career, Resident, Part-Time Firefighters
A Few Words from Assistant Chief Greg Godfrey:

2014 was another exciting year in Fire District 8, and we continue to develop and grow as an organization. It is amazing when you look at an agency our size and see all that has happened over the past year. These accomplishments are achieved because of the great people we have and because of their dedication and commitment to the organization. My hat’s off to all our members for another outstanding year, and I am truly looking forward to 2015 as we reflect on the successes we achieved in 2014:

- **February 2014:**
  - The District participated in the county-wide launch of the Pulse Point CPR Application. This smartphone application notifies citizens when CPR is needed nearby.
  - Added tablet computers to first-response apparatus, giving responders critical dispatch data, maps, and crew tracking information.
- **April 2014:**
  - Hired Dave Bair as a full-time Career Firefighter.
  - The Board of Fire Commissioners approved a 5% increase in volunteer points.
  - Participated in a mock DUI crash with Freeman High School students.
- **May 2014:**
  - Tested and promoted three new Fire Captains; Jake Hebden, Jeff Wainwright, and Todd Wood.
  - Well over 350 people attended Fire Service Day at Fire Station 81.
- **June 2014:**
  - Completed extensive review by WSRB and maintained a rating of a Class 5.
  - Captain Jeff Wainwright was awarded the Basic Life Support Provider of the Year from the Spokane County EMS & Trauma Council.
- **July 2014:**
  - Began borderless auto-aid with the Spokane Valley Fire Department.
- **August 2014:**
  - Started an annual evaluation process for all members.
- **September 2014:**
  - Began negotiations with the newly-formed Teamsters Local 690 representing the District’s Part-time Firefighters.
- **October 2014:**
  - Jay Cronk retired after serving 26 amazing years of service.
  - Members wore new pink T-shirts showing support for Breast Cancer Awareness.
  - Began negotiations with the newly-formed supervisors’ portion of IAFF Local 3711.
  - Cheryl Sparks retired after working nine years with the District.
- **November 2014:**
  - Sherry Urban was hired into the Office Assistant position.
  - Retained the services of Campbell DeLong to assist the District with strategic communications.
- **December 2014:**
  - Entered into discussions with Spokane City Fire regarding borderless auto-aid with Spokane City Fire Department.
  - Initiated meet and greet training sessions between Spokane City, Spokane Valley and Fire District 8.
  - We had a number of Part-Time Firefighters leave for full-time positions with other agencies.
SPOKANE COUNTY FIRE DISTRICT 8
YEAR-TO-DATE ALARM ACTIVITY COMPARISON: 2014 VS. 2013

<table>
<thead>
<tr>
<th></th>
<th>Total 2014</th>
<th>Total 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMS</td>
<td>1664</td>
<td>1296</td>
</tr>
<tr>
<td>Fire</td>
<td>273</td>
<td>259</td>
</tr>
<tr>
<td>MVA</td>
<td>91</td>
<td>81</td>
</tr>
<tr>
<td>Other</td>
<td>41</td>
<td>39</td>
</tr>
<tr>
<td>Total Runs</td>
<td>2069</td>
<td>1675</td>
</tr>
</tbody>
</table>

SPOKANE COUNTY FIRE DISTRICT 8
STATION 81
TOTAL ALARM ACTIVITY: 2014

<table>
<thead>
<tr>
<th></th>
<th>EMS</th>
<th>Fire</th>
<th>MVA</th>
<th>Other</th>
<th>Total Runs: YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1155</td>
<td>95</td>
<td>41</td>
<td>9</td>
<td>1300</td>
</tr>
</tbody>
</table>

SPOKANE COUNTY FIRE DISTRICT 8
STATION 82
TOTAL ALARM ACTIVITY: 2014

<table>
<thead>
<tr>
<th></th>
<th>EMS</th>
<th>Fire</th>
<th>MVA</th>
<th>Other</th>
<th>Total Runs: YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>77</td>
<td>46</td>
<td>33</td>
<td>1</td>
<td>157</td>
</tr>
</tbody>
</table>
SPOKANE COUNTY FIRE DISTRICT 8
STATION 84
TOTAL ALARM ACTIVITY: 2014

SPOKANE COUNTY FIRE DISTRICT 8
STATION 85
TOTAL ALARM ACTIVITY: 2014
Our response was prompt and appropriate
Our personnel were polite and courteous
Our personnel managed the situation effectively
Our personnel made a positive impact on you
The service we provided met your expectations

Spokane County Fire District 8
Customer Satisfaction Survey Results: 2014

Strongly Agree Agree Disagree Strongly Disagree
117 122 114 112 116
15 0 1 10 0 1 10 0 1 20 0 1 17 0 1

Overall, how do you rate the services provided by Fire District 8:

Excellent Good Fair Poor
85% 15% 0% 0%
CUSTOMER SATISFACTION SURVEY COMMENTS:

“They saved my life, Thank you”

“Thank you, we cannot do without your excellent professional service”

“Professional and efficient”

“Fantastic”

“Expert Care, All the additional training and preparation is worth it”

“Thank you so much for the great service, fast response”

“Your people do great work”

“Your people are wonderful”

“Don’t know what I would have done without your help”

"Very professional from a retired Seattle Firefighter"

“Thank you for all the wonderful work you have done for this family, God Bless”

“The knowledge and expertise was both comforting and appreciated”

“Efficient, Kind, and Respectful”

“I couldn’t be more impressed in the way they came and helped us, you’re great”

“I know I am in good hands, Thank You”

“They were polite and courteous and also made sure our house was secure”

“Hats off to Fire District 8”

“I appreciate what you do, and know in advance you will do a good job, Thank you”

“Excellent Crew, Thank you very much”

“These men should be congratulated for a job well done”

“Everyone was so confident and polite. Thank you so much for your help”

“You are life savers, Thank you”
TRAINING AND SAFETY

Under the direction of Division Chief Tom Hatley, the Training and Safety Division of Spokane County Fire District 8 continued to flourish in 2014. Our members dedicated themselves to new and ongoing training, amassing 3,296 total hours of training across all membership classifications. Many other great things happened in 2014, including:

- In-house recruit academies for both Resident Volunteer and Volunteer Firefighters
- One Part-Time Firefighter Academy
- Live burn evolutions at our training facility at Station 82
- Live burn evolutions in three different acquired structures throughout the District. This allows our personnel to train as close to “real world” conditions as possible, while maintaining the highest safety precautions.
- Expanded multi-agency training from previous years to include drills with Spokane Valley Fire Department, Spokane County Fire District 9, City of Spokane Fire Department, and the Bureau of Land Management.
- Multiple members received training at the National Fire Academy in Emmitsburg, Maryland.
- Movement to certify all members to the level of Engine Boss for Wildland Firefighting.
- Ensured 100% compliance with required courses through the National Incident Management System.
- Ensured 100% compliance in the International First Responder Seat Belt Pledge.
- Received a $4,485 reimbursement from the Office of the State Fire Marshal for conducting training within our District that meets current state standards.
2014 was another busy year for the Fire Prevention and Public Education Division. Division Chief Marty Long guided our members through a year-long trek to ensure our citizens are able to work, live, and play in a safe community. Members from the ranks of Support Services Volunteers, Volunteer Firefighters, Part-Time Firefighters, and Career Firefighters all worked hard to make this past year a success. Some of the 2014 highlights include:

- Participated in 73 scheduled public education events. This does not include the numerous impromptu station tours or interactions with the public that frequently occur.
- Fire District 8 members were regular visitors to Moran Prairie Elementary, Mullan Road Elementary, the Freeman School District, and multiple private day care facilities, in order to teach children the importance of basic fire safety.
- Required CPR/AED training was taught to students at Freeman High School as well as participation in a mock DUI crash scenario.
- Several CPR/First Aid classes were taught to members of our community to include the teachers at Moran Prairie Elementary and the Boy Scouts.
- Fire Prevention Week in October allowed the members of Fire District 8 to teach more than 400 third and fifth grade children the importance of working smoke detectors and how to create a fire escape plan for their homes.
- On May 10th, 2014, our 2nd annual Fire Service Day was held at Station 81. Many of our emergency services partners participated and over 350 citizens stopped by for exhibits, live fire demonstrations, games, station tours, and free hot dogs that were provided by the Professional Firefighters of Fire District 8, IAFF L3711.
- Other community involvement included participation at National Night Out, Debris Collection Day, Santa Float, EMS coverage for Freeman football and wrestling, MDA Fill The Boot, 911 Commemorative Memorial, Alert Spokane, Toys For Tots, and Breast Cancer Awareness.
- Last, but not least, our members completed 105 business inspections, 29 building plans reviews, and tested 198 fire hydrants in 2014.
SUPPORT SERVICES

Just as in the other divisions, the Support Services Division of Fire District 8 had a busy and productive 2014. Several capital projects were completed as well as regular care and maintenance of all real property owned by Fire District 8. District property is kept in excellent condition by the hard work of all our Career, Part-Time, and Volunteer members, under the direction of Division Chief Chris Wyrobek. Here is a look at some of the highlights from 2014:

- Recruitment, Testing and Retention:
  - Processed over 260 applications and tested and interviewed qualifying candidates for Career Firefighter, Part-Time Firefighter, Volunteer Firefighter, Resident Volunteer Firefighter, and Office Assistant positions.
- Information Technology updates to include computer hardware and software across the District.
- An updated website was launched for Fire District 8 at www.scfd8.org.
- Inspection, repair, and replacement of damaged Personal Protective Equipment.
- Tested over 10,000 feet of fire hose.
- Repaired or replaced all damaged sidewalks at Fire District 8 facilities.
- Submitted an application to the Assistance to Firefighters Grant Program for replacement equipment in the amount of $100,000.
- Process of reviewing and updating all Fire District 8 Policies and Procedures began.
- Review of all vendor contracts with re-negotiations and cost savings achieved for Fire District 8 in several areas.
FIRE DISTRICT 8 IN ACTION